# Service Application

Date:

Existing Customer

☐ Yes ☐ No

Customer No.:

Dealer Name


**ORBIT INNOVATIONS GROUP PTY LTD**

Orbit Satellite – COMMUNICATIONS SOLUTIONS
Orbit Track – VEHICLE REPORTING SOLUTIONS
Orbit UAV – DRONE SALES & SERVICE

25 Civil Road, Garbutt, Qld, 4814
Phone: 07 4401 5864
Email: sales@orbitsat.com.au - Web: www.orbitsat.com.au


## INDIVIDUAL/SOLETRADER

SOLE TRADER ABN

NAME

TRADING NAME

STREET ADDRESS

CITY

STATE POST CODE

PHONE No. MOBILE No.

EMAIL:

DATE OF BIRTH

## EMPLOYMENT STATUS

PERMANENT AUSTRALIAN RESIDENT ☐ Yes ☐ No

☐ RETIRED ☐ UNEMPLOYED

CURRENT EMPLOYER

TIME AT CURRENT EMPLOYMENT YEARS MONTHS

POSITION HELD

EMPLOYER PHONE No.

## SATELLITE SERVICE

NETWORK: ☐ IRIDIUM ☐ THURAYA ☐ INMARSAT ☐ TRACKING

PLAN TERM 24 months

USER NAME PASSWORD

SIM No.

IMEI/ESN No.

## COMPANY

ABN/ACN

REGISTERED NAME

TRADING NAME

STREET ADDRESS

CITY:

STATE: POST CODE:

PHONE No. MOBILE No.

EMAIL:

APPLICANT NAME:

POSITION HELD:

## IDENTIFICATION (must be current and showing current address)

DRIVERS LICENCE No. EXPIRY DATE

PLEASE PROVIDE COPIES (minimum two items) OF THE FOLLOWING

☐ Mastercard ☐ Visa ☐ Company Letter ☐ Telephone Bill

☐ Other - Specify

## PAYMENT DETAILS

☐ Credit Card ☐ Please forward me a commercial credit application for 14 day trading account

NAME ON CARD

CREDIT CARD No.

EXPIRY DATE CCV ☐ Visa ☐ Mastercard

CARD HOLDERS SIGNITURE

## TERMS OF AGREEMENT

1. **Pricing:** Actual pricing and availability may vary as the networks are maintained and as determined by the Gateway. Origination and termination zones of a call will be determined solely by the records generated from the network Gateway. Orbit Satellite reserves the right to change prices at any time without prior notice. Orbit Satellite will however attempt to provide 30 days notice in the case of a price rise.

2. **De-activation:** Orbit Satellite requires a minimum of one month notice from the next billing cycle to finalize your account. De-activation can only be performed with written permission from the account holder. Please contact Orbit Satellite at least one month prior to the end of your contracted period. The annual fee is not pro-rata and deducted funds cannot be refunded. Orbit Satellite reserves the right to SUSPEND or DEACTIVATE any account should payment of account become overdue. Cost of re-activating will be payable by the account holder. Any subscription payments received in advance cannot be refunded. If your service is paid monthly and you have not completed the minimum contract term you will be invoiced the full remaining subscription fees at the time of deactivation.

3. **Electronic Invoicing:** All invoicing will be produced electronically and emailed to your nominated email address; a $5.00 fee will apply to all hard copy requiring postage.

4. **Billing - Period:** Orbit Satellite billing period runs from the 13th of the month to the 12th of the following month. All payments will be deducted from your nominated account on the following 26th day of the month.

5. **Payment:**
   a. **Direct Debit:** All payments will be deducted in Australian dollars from your nominated credit card account. Valid credit cards accepted are MASTERCARD and VISA CARD.
   b. **Account:** All accounts are to be settled in full as specified on the tax invoice. Such payments should be deposited into Orbit Satellite account. Accounts operating outside these terms will continue to incur a monthly late payment fee until invoice is paid in full.

6. **Included Call Conditions:**
   a. **Orbit Satellite** will not issue an invoice/receipt or call log, if you do not exceed your monthly included call allowance.
   b. If you make more than your included call allowance of calls, all calls outside the allowance will be charged to your nominated account. An electronic invoice and call log will be sent to you. The included call allowance each month is totally free for that period only and is non cumulative.

7. **FairPlay policy:**
   The included incoming call allowance is subject to our FairPlay Policy, this is intended to ensure that our customers do not use our services or FairPlay offers in an excessive, unreasonable or fraudulent manner. Such usage may impact the reliable operation of our network and/or the quality or reliability of our services. Generally, legitimate use of our services for their intended retail purposes for which they are supplied to you will not breach our FairPlay policy.
   If you are acquiring our services predominantly for the purpose of personal, domestic use, this FairPlay Policy - Personal Use set out in our FairPlay Policy applies to you. Otherwise, the FairPlay Policy –Business Use applies to you.

8. **Notice of disclosure of your credit information to a credit reporting agency. (Privacy Act 1988)**
   Orbit Satellite may give information about you to a credit reporting agency, for the following purposes:
   · to obtain a consumer credit report about you, and/or
   · to allow the credit reporting agency to create or maintain a credit information file containing information about you.
   The information is limited to:
   · Identity particulars - your name, sex, address (and previous address), date of birth, name of employer, and drivers licence number.
   · your application for credit or commercial credit - the fact that you have applied for credit and the amount.
   · The fact that Orbit Satellite is a current credit provider to you.
   · loan repayments which are overdue by more than 60 days, and for which debt collection action has started.
   · advice that your loan repayments are no longer overdue in respect of any default that has been listed.
   · information that, in the opinion of Orbit Satellite you have committed a serious credit infringement (that is, fraudulently or shown an intention not to comply with your credit obligations).
   · dishonored cheques - cheques drawn by you for $100 or more which have been dishonored more than once.
   · that credit provided to you by Orbit Satellite Pty Ltd has been paid or otherwise discharged.

9. **Signatory:** As or on behalf of Applicant, I hereby certify the information in this application is correct. I recognize that, except as otherwise agreed by Orbit Satellite, the services requested in Satellite Services above shall be provided by Orbit Satellite pursuant to the commercial terms and conditions posted on Orbit Satellite website www.orbitsatellite.com.au, and at prices provided to Applicant by Orbit Satellite. Applicant to be bound by the terms and prices (as amended from time to time) applicable at the time of provision of Services.

☐ TERMS OF AGREEMENT EXPLAINED
☐ EQUIPMENT OPERATION EXPLAINED
☐ ELECTRONIC INVOICING EXPLAINED
☐ PRICING, RENEWAL & DEACTIVATION EXPLAINED
☐ SATELLITE SERVICE OPERATION EXPLAINED
☐ INCLUDED CALL CONDITIONS EXPLAINED
☐ CREDIT INFORMATION DISCLOSURE EXPLAINED
☐ CALL TARIFF AND ZONING EXPLAINED
☐ MINIMUM TARIFF PLANS & PRORATA EXPLAINED

**Please Post** (within 7 days) **Original Signed Copy to Orbit Satellite, 25 Civil Road, Garbutt, Qld 4814**

Applicants Signature _____ Name Of Signatory (please print) _____ Date _____

Sales Person Signature _____ Name Of Signatory (please print) _____ Date _____